

Patient Participation Group (PPG)

YOUR OPINION MATTERS.



Please help us to improve our practice.

A PPG is a virtual group run by patients for the practice. The group represents patient views and brings them to the attention of the PPG lead, who will then report to the doctors and the practice manager. Where possible we do our best to build on your views and opinions.

All this can be done from the comfort of your own home or office using the practice generic e-mail to communicate.

Brief History of the PPG

We have been running a PPG since 2012. The PPG has been set up to allow patients' voice to be heard, in order to allow the practice to improve its service by focusing on concerns of the patients.

Anyone can join the PPG. We are always looking for more patients to be involved in this group. If you would like to join leave your details at the reception.

The PPG communicates via e-mail and highlights areas patients feel could be improved in the surgery.

The results and actions from the comments made are detailed on the website along with an on-going action plan.

I would like to join the Patient Participation Group (PPG).

My name:.....

My e-mail address:.....

Please hand to reception at either surgery for the attention of Lisa Shorter or e-mail to:

BROCCG.TudorWaySurgery@nhs.net